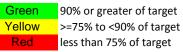
## Agency: Rehabilitation Services Director Jaye Porter Period: 1st Quarter - FY '12 SCORECARD Metric Status Trend Target Current Previous Frequence Rehabilitation Services Employment Outcomes



White not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Rehabilitation Services							
Employment Outcomes		•	1750	2,058	1838	Quarterly	Number of customers employed => 90 days
Hourly Wages Increase		•	75%	81.0%	73.0%	Annual	Percent increase in hourly wage from application to closure (FY11/FY10)
Average Hourly Wage		<b>→</b>	Top 5 States	Top 2	Top 2	Annual	Average hourly wage for employed customers (FY10/FY09)
Employment Provided Services		•	465	249	530	Quarterly	Number of employers served
Employer Services Provided		•	840	589	934	Quarterly	Number of services provided to employers (Job Acquisition and Retention)
Centers for Independent Living Information & Referral			4,250	4,077	N/A	Quarterly	Number of Individuals Served